

## CHOOSE YOUR DHL EXPRESS SERVICE

How fast does your shipment need to arrive in Madrid, New York or Hong Kong? Is it urgent or less urgent? You choose the service and speed that best suits your shipping needs. And we'll take care of the rest! Including door-to-door delivery, customs clearance, and online tracking with proof of delivery. Ready for the next step?

## **Express Services**



## **Economy Services**



## **Special Services**



Fast express delivery, anywhere in the world! Choose from delivery by end of the business day,

by 12:00 PM, or by 9:00 AM in the morning.

# **DHL Express Worldwide**

Our most popular express service. We deliver all your express shipments, both within the Netherlands and internationally, by the end of the next possible business day.

#### **DHL Express 12:00**

Super fast delivery guaranteed before 12:00 PM on the first possible business day. For domestic and international express shipments, with a money-back guarantee!

#### **DHL Express 9:00**

Our fastest service for your domestic and international express shipment. Delivery before 9:00 AM, and before 10:30 AM in the US. With a money-back guarantee!

#### **DHL Import Services**

Choose your desired import service and we will pick up your shipment from abroad, take care of customs clearance, and pay for your import duties in advance.

Reliable and affordable economy service for your less urgent and heavier shipments, delivered within a few business days.

#### **DHL Economy Select**

A cost-saving road transport service for less urgent shipments of packages up to 70 kg and pallets up to 1,000 kg to more than 30 destinations in Europe.

#### **DHL Import Economy Select**

Import packages and pallets affordably from almost all European countries with a balance between speed and cost.

#### **DHL Globalmail**

Convenient and affordable international postal service for letters and parcels. Ideal for sending lightweight mail items weighing up to 2 kg all over the world (except for the Netherlands).

## **DHL On Demand Delivery**

Reach new customers worldwide with our e-commerce solutions. And give them flexible delivery options with On Demand Delivery.

Same Day customized solutions for special urgent shipments that need to be delivered extra quickly or with special care.

#### **DHL Sprintline**

Urgent delivery by road with a dedicated vehicle for your shipment. From a single document to full truckloads, at any desired time, in the Netherlands or the rest of Europe.

## **DHL Jetline**

Urgent delivery by air, worldwide. From a single document to multiple pallets and cargo on the first available flight. With additional options for pickup and delivery.

#### **DHL Secureline**

Enjoy peace of mind for your important shipment: assistance from a dedicated DHL On Board Courier on the next available flight, delivering worldwide.

#### **DHL Industry Solutions**

For all your specific shipping needs in the high tech, life science & healthcare, automotive and retail & fashion sectors.

Shipping requirement	Express Services	Economy Services	Special Services
Type of shipments	Documents, packages and pallets	Packages and pallets	Documents, packages, pallets and freight
Urgency	Time-critical shipments with delivery before 9:00 AM, before 12:00 PM or before the end of the working day.	Less urgent and heavier shipments within a few days delivered in Europe.	Express shipments that cannot wait until tomorrow or shipments with special care.
Pick-up	Today	Today	Today, as fast as possible after booking
Top 5 Extra services	<b>GoGreen Plus Services</b> Reduce CO2 emissions via SAF with the GoGreen Plus Carbon Reduced service.	ADR dangerous goods Transport of dangerous goods by road (ADR).	Delivery with identification
	Saturday delivery DHL delivers on Saturdays in 70 countries. Our Customer Service is happy to help.	<b>Direct Signature</b> Valuable shipment? Opt for a signature directly from the receiver and prevent delivery to a different address.	Delivery via fixed routes or additional stops
	<b>Duties Taxes Paid</b> Pay the import duties and VAT on behalf of the receiver.	Remote Areas Service for remote & difficult accessible areas.	Personal delivery (in hand)
	<b>Dangerous Goods</b> Transport of dangerous goods by air (IATA).	Extra Heavy/Extra Large Service for extra heavy or large packages and pallets.	swap service
	<b>Transport insurance</b> Peace of mind in the event of damage or loss for your valuable shipment.	<b>Transport insurance</b> Peace of mind in the event of damage or loss for your valuable shipment.	Delivery notice
Import shipments	Express Import services. The shipment can be delivered to you as early as the next morning.	Economy Import services. Receive your shipment from Europe within a few days.	On request
Book shipments	via <u>dhlexpress.nl</u> or via 088 - 0552 000	088 - 0552 000	088 - 0552 888

## Simply book your shipment

Booking a shipment is quick and easy. In just a few clicks you can book, manage, and track your shipments online. And if necessary, our customer service is happy to help!

### Book your shipment online - without an account

Do you ship occasionally? Quickly book your shipment online via <a href="mailto:dhlexpress.nl">dhlexpress.nl</a>, without a DHL account number.

- → No need to register, book your shipment right away.
- → Competitive online rates
- → Pay online with credit card or iDEAL
- → Clear overview of all available services

## Ship regularly with MyDHL+

MyDHL+ means optimal shipping convenience: all online shipping services in one tool under one password. Through your own dashboard, you can import, export, book a pick-up, and track your shipments online faster than ever before. From a small business to a global enterprise, MyDHL+ lets you ship in a way that suits you best. Create your DHL account now.

- → Personalized rates for all your shipments
- → Online address book for recurring shipments
- → Real-time tracking, and proof of delivery
- Paperless Trade: prepare your customs documents online

# We're here for you

Do you have questions or need more information? Feel free to reach out to us at <a href="mailto:dhexpress.nl/contact">dhlexpress.nl/contact</a>. We're happy to help!